



City of
Grain Valley,
Missouri

2021 Strategic Plan
Achievements

Technology Updates

Transition steps to move to the state mandated municipal court record system (Show Me Courts) were made including training and various account creations.



Utility Bill payment options have been expanded; alternative payment methods have increased by over 50%.

Initial vetting of online permit and license software has been conducted and funds have been placed in the 2022 budget to move forward with the upgrade. This will make conducting business with the City more accessible.

Neptune Fixed Water Meter Reading System was installed. 95% of water meters in the City are now read remotely, saving several days worth of staff time.

Pavement Condition Index was completed and report has been used to prioritize street improvements on the Capital Improvement Plan.



Local Business Support

Pedestrian bridge and trails were completed to connect neighborhoods to the downtown business corridor.

The City and the Grain Valley Partnership have scheduled monthly collaboration meetings.

Staff completed the Heartland Economic Development Course-an intensive training in local economic development strategies.

Grain Valley Partnership flier was created and distributed to all Occupational License applicants to spread awareness of support and services offered to businesses.

Targeted industries were reviewed. Strategies will be identified after Grain Valley Partnership completes a business retention survey.

Community Brand



Public Comment:

- Nearly 500 surveys received
- 3 public listening sessions held
- 3 group presentations

Information was collected from various parties including Kansas City Area Economic Development Council, local municipalities, and brand agencies. An RFP was issued in May 2021 and the City entered into an agreement with candid marketing, inc. in the fall of 2021.

Public comment and information gathering was open for several months.

Currently the branding committee is working with candid marketing to finalize the Grain Valley Community Brand.



The City established an email database used for dissemination of public information through a new quarterly newsletter and other announcements.

The Police Department began hosting Community Forums. These forums invite the public to gather and learn information regarding a public safety topic.

A informational card has been designed to easily refer the public to appropriate resources for frequently encountered questions. It will be available for distribution in 2022.

Nearly all police officers have completed Crisis Intervention Training (CIT), giving officers the tools needed to improve interactions with persons dealing with mental illness.

Public Budget Systems offering a public interface have been reviewed. Funds have been included in the 2022 budget to move forward with a platform to showcase budget information to the public.

Staff Retention

Questions for learning about employee satisfaction were drafted and employee satisfaction sessions were scheduled for 2022.

Security survey of City buildings was conducted and city wide safety training was completed with the Police Department.

A personalized statement of comprehensive benefits was created and will be provided to each employee annually moving forward.



Staff milestones are included in the staff newsletter and are provided to Department Heads for recognition.

Administration has attended department staff meetings on a quarterly basis to bring updates and answer questions.

HR information was collected from nearly 15 municipalities. A Pay for Performance policy was adopted and tenure compensation was amended.

Community Planning

A Pavement Condition Index was completed on city streets. Information received was utilized to complete the overlay portion of the Capital Improvements Plan.

The City's Standard Operating Procedures were updated by the Finance Department.



The 2018 International Building Code (IBC) and supplemental codes were reviewed and adopted by the Board of Aldermen.

The pedestrian bridge was installed connecting the Blue Branch Trail and school campus to the Sni-A-Bar Farms neighborhood. Pedestrian trails were also completed as scheduled.

Chapter 225 (Nuisances) has been fully reviewed and will be presented to the Board of Aldermen prior to adoption. This will set clear standards for the look of our City.

The Capital Improvements Plan was presented to the Planning and Zoning Commission and approved by the Board of Aldermen via resolution.

Planning and application for grant funds has been completed for the replacement of the existing playgrounds at Armstrong Park. The playground will be all-inclusive.

The City's Construction Standards and Detail Drawings were reviewed and updated. The City began the review of the Stormwater Master Plan; it is currently being finalized by the City's Engineering consultant.

Finances



A review of 5 years' worth of trends was completed. A monthly statement of revenues, expenses and changes in the fund balance has been created to monitor future trends and progress.

Alternate revenue opportunities have been evaluated such as a Public Safety Sales Tax or Use Tax. It has been determined that more research should be conducted regarding a potential Use Tax.